

# CLAREMONT AQUATIC CENTRE

## Entry Conditions

All Patrons (including Hirers) agree to the following conditions of entry:

1. To comply with all Centre rules and directions of Town employees.
2. No running or jumping in the Centre.
3. To be mindful of other patrons using the Centre.
4. Consumption of alcohol or smoking at the Centre is prohibited.
5. No food or drink is permitted to be consumed in the pools.
6. Children under 12 must be actively supervised by an adult at all times.
7. Children 5 and under must be within arm reach or an adult at all times.
8. Anti-social behaviour, including unsafe water play, may result in exclusion from the Centre.
9. Use of deep-water areas may be restricted based on staffing and /or age/swimming ability of patrons.
10. No refund will be provided for change of mind, once you have entered the Centre.
11. The Centre (including scheduled classes) may be closed or cancelled due to unforeseen circumstances, maintenance or weather events.
12. That they enter the Centre and utilise the equipment and/or take advantage of the services offered therein, absolutely at their own risk. The Town accepts no liability for any personal injury or loss and/or damage to property arising out of the use of the Centre.
4. The balance of the fee is required to be paid in full, 48 hours prior to the date of hire. Failure to do so may result in cancellation of the booking without notice.
5. Evidence must be provided to obtain a not for profit/charitable hire rate.
6. For bookings paid on invoice, if they are not paid by the due date, the Town is entitled to cancel or refuse future bookings.
7. Hire periods are fixed and must be strictly observed. Set-up and pack-down time is included in the hire period. Late arrivals will not extend the hire period. If the booking time is exceeded, additional fees will be charged.
8. Exclusive access is not guaranteed unless stated in the booking confirmation.
9. Commercial entities/businesses and organisations are required to hold public liability insurance and provide evidence when requested.
10. The Centre must be left in a clean and tidy state including removing all equipment. If the hirer fails to do this they will be liable to reimburse the Town for all cleaning and other expenses incurred.
11. The Town may cancel bookings due to unforeseen circumstances/maintenance or weather events.

### INFLATABLE HIRE

12. In relation to inflatable hire, the Hirer:
  - Must be stationed next to the inflatable for the duration of the hire period.
  - There must be at least 1 adult supervisor for every 10 children.
  - Must pay for a lifeguard for the duration of the hire period.
  - Agrees that if any child does not meet the swimming requirements (as determined by the Town), they will not be permitted to use the inflatable.
  - Acknowledges that the use of confetti, balloons and streamers or similar materials is prohibited.
  - Acknowledges that the use of the dive blocks is prohibited.
  - Acknowledges that the Town reserves the right to cancel inflatable hire if the weather is unsuitable or there is a safety issue.

## Hirer Conditions

All Hirer/s agree to the following conditions:

### BOOKINGS

1. Bookings can only be made by Hirers over 18 years of age. Proof of identity must be provided when requested.
2. Bookings must be submitted via the official booking form or online portal at least 7 days in advance.
3. A non-refundable deposit is required at the time of reservation.